Alongside and in addition to the seller’s liability for defects, rolly toys | Franz Schneider GmbH & Co KG grants consumers a manufacturer’s warranty under the following conditions and to the extent described below. As the manufacturer, rolly toys guarantees the perfect functioning of the item, with proper use, for a limited period of time.

Material, construction or workmanship defects will be rectified free of charge during the warrant period through the spare parts service. This occurs through repair or, if deemed by rolly toys at its sole discretion to be necessary, through replacement of the product. The warranty period begins on the day of purchase by the consumer and lasts for 3 years.

A claim can be pursued under the limited rolly toys 3-year manufacturer’s warranty if you have the original purchase receipt including a clear indication of the name of the product, the date and the place of purchase. rolly toys expressly reserves the right to request the return of the defective product at the sender’s own cost. The following cases are excluded from the limited rolly toys 3-year manufacturer’s warranty: normal wear and tear (e.g. to tyres, wheels, stickers), improper assembly, defects resulting from rough handling (including accidents, misuse and deliberate overloading), and defects or damage resulting from improper use or misuse of the product. No unauthorised additions and rebuilds or other modifications may be made to the item and assembly must be carried out in accordance with the appropriate assembly instructions. The rolly toys 3-year manufacturer’s warranty is limited to the use of rolly toys products by private end users. Commercial use (e.g. car hire, indoor playgrounds, promotional activities, etc.) and the use of rolly toys products in public facilities (e.g. kindergartens, etc.) are not included.

Your statutory warranty rights in accordance with the applicable law and your claims against the seller of the product are neither excluded nor limited by the limited rolly toys 3-year manufacturer’s warranty. rolly toys’ liability is limited to the amount of the purchase value of the product. The statutory rights against the seller continue to exist without restriction, independently from this warranty and from whether use is made of the aforementioned warranty in the event of a warranty claim.

The rolly toys team is happy to provide you with more information.

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